



# Domain Name Terms & Conditions

**Effective Date:** 07 November 2024

**Last Review:** 07 November 2024

“Elite” is made up of different legal entities (including Elite Group Limited, Elite Limited and Elite Hosting Limited).

## Introduction

Domain Names Terms and Conditions – Please read these conditions carefully, they set out the terms under which Elite’s domain name facility is made available to you. By using these facilities, you agree to be bound by these Terms and Conditions.

## Expiring domain name registrations

When a domain name is due to expire you will receive an email, via our automated system, which will alert you 60, 30 and 7 days before the domain name is due to expire. After expiration you will receive an email via our automated system advising the domain is now expired.

## Renewing a domain name/charge’s for maintaining registration of a domain name

You will receive an invoice for the renewal of the domain name 60 days before its expiration date. Payment will be processed for any domains set to auto-renew within your portal, 7 days in advance of the domain’s expiry date. You can also use the portal to issue a renew-now command to instruct the system to take payment at that point and renew the domain. Once payment is successfully taken from your stored payment method, Elite’s system will issue the renewal with the relevant domain registry.

## Charges for transferring away a domain name/cancelling a domain names package

We do not charge for the transferring away of a domain to another registrar or for the closing of a domain names package with us.

## General Terms

We will:

- Consider all requests for domain name registrations and will accept or reject them in accordance with the guidelines laid down by the relevant registry.
- Submit all requests for domain registrations upon receipt of request and payment.
- Once a request has been completed no refunds will be made by Elite.
- Domain names are registered with the relevant naming authority under the details as submitted by the client. Once payment has been made the domain becomes the property of the registrant.
- The client shall maintain all future registration payments as they become due for their domain name – these payments will be made at the rate due on renewal.
- Elite reserves the right to halt the registration or transfer/release of a domain should there be any outstanding monies due.
- Domain names are registered on a first come basis, and until the registrant receives confirmation of the registration there is no guarantee that the name will be registered on behalf of the registrant.



Elite may cancel or not process any domain registrations where:

- The registration of the name conflicts with the governing body guidelines.
- A conflict of rights to a particular name may occur.

Elite does not accept any responsibility for the use of registered domains, especially where there may be conflict over rights to ownership.

Elite will do all they can ensure that the registrant's details are submitted correctly but will not be held liable under any circumstances for loss of profit suffered by the registrant or client.

The registrant agrees that all details submitted in respect of a domain registration are true and correct.

The registrant must be able to demonstrate (should the need arise) that the registration of the domain name and its use thereafter will not infringe the legal rights of any third party.

The registrant and client indemnify Elite from any legal proceedings and costs that arise as a result of registration of a domain name.

Any data submitted which pertains to the registration of a domain name will not be made available to anyone other than that which is made public by the relevant domain registering body.

Transfers of domain names will be undertaken as soon as is possible, but Elite shall not be held responsible for any losses incurred by the registrant or client during the time taken to release the domain. This service is provided by Elite free of charge to the registrant or client.

Elite reserves the right to make alterations to these Terms and Conditions at any time.

These Terms and Conditions constitute the entire agreement between Elite and the registrant of the domain name or client.

## Abuse

If you experience or witness abuse from any Elite network services, including domain names, i.e. spam, phishing emails etc., you must report this to our abuse team as soon as possible by forwarding any correspondence to [abuse@elite.uk](mailto:abuse@elite.uk).

## Registry Terms & Conditions

- [Nominet](#)
- [OpenSRS](#)
- [Joker](#)
- [CentralNIC](#)
- [bNamed](#)