

Effective Date: 29 September 2025

Last Review: 29 September 2025

Elite is made up of different legal entities, including Elite Group Limited, Elite Limited, and Elite Hosting Limited.

Introduction

These Terms and Conditions govern your use of domain name registration and related services provided by Elite ("we", "us", "our"). By purchasing or using any domain name services from Elite, you ("you", "your", "Client", or "Registrant") agree to be bound by these terms.

Domain Registration and Renewal

We will consider all domain registration requests and submit them to the relevant registry upon receiving valid instructions and payment. Domain names are registered on a first-come, first-served basis. Registration is only confirmed once accepted by the registry. We reserve the right to refuse registration if it conflicts with registry policies or applicable law.

You will be notified via email 60, 30, and 7 days before domain expiry. After expiration, an email will confirm the domain has expired. Renewal invoices are issued 60 days before expiry. For domains with auto-renew enabled, payment will be taken 7 days before expiry. Manual renewal can be initiated via your portal. Renewals are processed only after successful payment. We do not charge for transferring domains to another registrar or for cancelling a domain package. Transfers will be completed as soon as reasonably possible.

Client Responsibilities

You are responsible for providing accurate and up-to-date registration information. You must ensure that your domain use does not infringe on third-party rights. You are responsible for all renewal payments. Failure to pay may result in suspension or cancellation. We are not liable for any loss of profits, data, or indirect damages arising from delays or failures in registration or renewal. Elite does not guarantee uninterrupted availability of a domain name. You agree to indemnify Elite against any legal claims, losses, or liabilities arising from your use or registration of a domain name.

Abuse and Misuse

If you witness or experience any abuse originating from Elite-managed domains (e.g., spam, phishing), report it immediately to abuse@elite.uk.

Data Protection

We will process your personal data in accordance with our Privacy Policy and applicable data protection laws. Registration data will be shared with registries as required.

Third-Party Involvement and Responsibility

You may appoint a third party, such as a consultant or IT provider, to manage your domain name on your behalf. However, for the purposes of this Contract, Elite will treat you—the named registrant—as the sole legal customer.

You may not transfer, delegate, assign, or subcontract any of your rights or obligations under this Contract to any third party without the prior written consent of Elite.

You remain fully responsible for the domain name and for any activity carried out in connection with it, regardless of whether such activity is undertaken by a third party on your behalf. Where a third party submits

instructions, manages renewals, or updates information in relation to your domain name, you accept full responsibility for their actions.

Any breach of this Contract or of applicable policies by that third party will be treated as a breach by you. Elite is not required to deal with any third party acting on your behalf and may, at its discretion, refuse to accept instructions unless they come directly from you as the named registrant or from an authorised representative whose details have been formally provided to us.

You are responsible for ensuring that any third party acting on your behalf is aware of and complies with these Terms and any applicable rules issued by the relevant domain name registry. If requested, you must provide Elite with the full name and contact details of any such third party.

You are also responsible for ensuring that all information associated with your domain name is accurate and kept up to date. If a third party becomes aware of changes to your details, it remains your duty to make sure those changes are passed on to Elite and reflected in the domain name Register.

Resellers

As a Reseller of Elite Limited, you may deal with your own customers (“Customers”) in connection with domain name services. However, the following conditions apply:

- You may not transfer, subcontract, or delegate any of your rights or obligations under this agreement to your Customers or to any other third party.
- You are fully responsible for your Customers and for the information, services, marketing, and advice they receive from you, whether or not Elite Ltd deals with them directly.
- Elite Ltd is under no obligation to recognise, communicate with, or grant any privileges to your Customers.
- Any actions taken by your Customers that impact domain registrations or Elite’s policies will be treated as actions taken by you.
- You must ensure that your Customers are made aware of, and comply with, the Terms and Conditions of Domain Name Registration (available from Elite’s website) and that your dealings with them are consistent with those terms.
- Any agreements you enter into with your Customers must be consistent with this agreement. At Elite’s request, you must provide a copy of such agreements, or the relevant sections relating to domain name registrations.

You are responsible for ensuring that any information provided by your Customers which affects the domain name register is passed on to Elite Ltd promptly, so the register can be updated as required. For example, if you become aware of a change in a Customer’s details or circumstances, you must notify Elite Ltd without delay.

At Elite’s request, you must confirm whether a particular person or organisation is your Customer and provide their full contact details.

You remain fully liable to Elite Ltd for all actions and omissions of your Customers. This includes, but is not limited to, any loss, damage, cost, or liability incurred by Elite Ltd as a result of your Customers’ conduct, whether such conduct arises directly or indirectly through your activities as a Reseller.

Registry Terms

You also agree to the terms of the relevant domain registry:

Nominet: <https://www.nominet.uk/go/terms>

OpenSRS: <https://opensrs.com>

Joker: <https://joker.com>

CentralNIC: <https://centralnic.com>

bNamed: <https://www.bnamed.net>

Amendments and Entire Agreement

These Terms may be updated periodically. The most current version will always be available at <https://elite.net.uk>. This document constitutes the entire agreement between you and Elite regarding domain name services.

Governing Law

This Agreement shall be governed by and construed in accordance with the laws of England and Wales. Disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.